

COVID-19 Resource Guide for Hetrick-Martin Members & HMHS Students

IMPORTANT UPDATE FOR NYers:

During this health crisis, landlords can't sue, there will be no evictions, and all courts that hear eviction cases are closed. The moratorium applies to both residential tenants (in all types of housing) and commercial tenants. There will be no evictions of any kind, for anyone, as long as the moratorium is in place. As of March 20, the order is for 90 days, or until mid-June.

More info at

[https://www1.nyc.gov/content/tenantprotection/pages/covid19-home-quarantine.](https://www1.nyc.gov/content/tenantprotection/pages/covid19-home-quarantine)

Drop-In Space Options for In-Person Resources:

- **Safe Horizon** drop-in is running on limited services and hours of operations:
 - Uptown – (209 West 125th Street, New York, NY 10027)
 - OPEN 12 – 5 PM, Monday – Tuesday & Thursday-Friday.
 - CLOSED Wednesday, Saturday & Sunday.
 - New intakes for minors only (under 18yo).
 - Limited on-site services: meals to go, pantry, laundry drop-off/pick-up, showers, clothing, emergency baby supplies, syringe exchange, Narcan distribution and harm reduction supplies.
 - (212) 695-2220
 - LES – (33 Essex Street, New York, NY 10002)
 - OPEN 12 – 5 PM, Monday – Tuesday & Thursday – Friday.
 - CLOSED Wednesday, Saturday, & Sunday.
 - Intake open for minors only.

- Limited on-site services: meals to go, pantry, laundry drop-off/pick-up, showers, clothing, emergency baby supplies, syringe exchange, Narcan distribution and harm reduction supplies.
 - (646) 602-6404
- **Ali Forney Center** - 321 W 125th Street, New York, NY 10027
 - Mon – Fri 10 AM – 6 PM for limited support at the door.
 - Services provided: bagged lunches, mail, housing referrals, medical triage, and handing out PPE.
 - (212) 206-0574
- **The Door** – **CLOSED TEMPORARILY / FOOD AVAILABLE**
 - *Current clients should contact their case managers for more information.*
- **St. Lukes Art & Acceptance** – 653 Greenwich Street, New York, NY 10014
 - OPEN every Saturday from 5:00 – 7:00 PM for a brown-bag program. Brown-bags will include: two meals, hygiene kits, alcohol swabs, toiletries, socks, and resource lists.
 - Ages 16-28
- **New Alternatives – LGBTQ** – 410 W. 40th St., New York, NY 10018
 - Mon – Sat: 3:00 – 7:00 PM for takeout meals; Sun: 5:30 – 7:00 PM for takeout meals/hygiene supplies. Remote therapy provided. Call for more info.
- **GEMS – CSEC** – **CLOSED TEMPORARILY**
 - Current clients should contact their case managers for more information.
- **SCO Family of Services** – 774 Rockaway Avenue, Brooklyn, NY 11212
 - Overnight services are suspended.
 - OPEN to youth 7:00 AM – 3:00 PM daily only for essential services: food, shower, case management. Screen assessments for CLI will happen at the door.
 - (718) 685-3850

- **Cardinal McCloskey Community Services** – 333 E 149th Street, Bronx, NY)
 - Only open overnight from 8 PM – 8 AM daily.
 - Call for over-the-phone support and/or more information
 - (718) 993-5495

- **Sheltering Arms/Safe Space Jamaica** (89-74 162nd St., 3rd Floor)
 - Open 24 hours a day, 7 days a week
 - (718) 526-2400 ext. 2077
 - On-site services for 14-24yo: laundry, clothing, meals, showers, basic case management.

- - *Youth with access to housing/shelter are encourage to stay inside and not come to the drop-in.*

- **Sheltering Arms/Safe Space Far Rockaway** (1600 Central Avenue)
 - **CLOSED TEMPORARILY**
 - **Youth in Far Rockaway can call (718) 526-2400 ext 2123 for phone-based support or to arrange transportation to Jamaica if they are without housing.**

- **Project Hospitality** – 27 Port Richmond Avenue, Staten Island, NY
 - Open 24 hours, 7 days a week
 - Please call (646) 961-9225
 - On site services for 14-24yo: laundry, clothing, meals, showers, basic case management.
 - *No new intakes due to staff shortage.*

- **Youth Street Outreach**, Safe Horizon Streetwork Project
 - Tues and Sat from 12 – 4 PM, rotating boroughs. No transport offered at this point. Providing information and pre-filled bags with hygiene products, snacks and water, safer sex supplies and PPE to youth on the streets. Call for more information.
 - Contact: 646-342-9861 or 917-804-9758

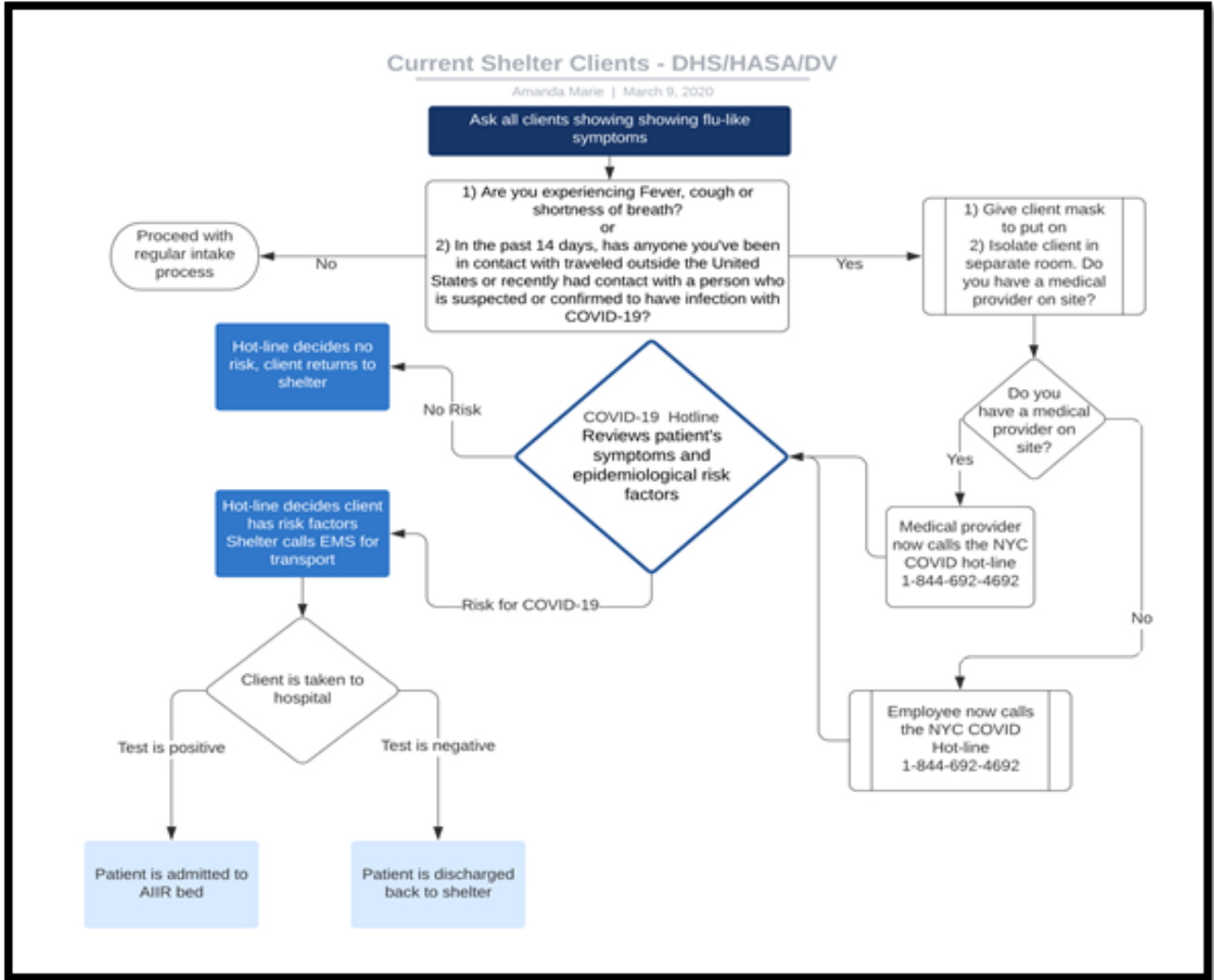
Emergency Shelter Options for Emergency Housing:

- **Streetwork Project** overnight emergency shelter remains open and is operating as usual; currently accepting intakes. Contact May-Ling Ben with any questions you may have (mben@hmi.org).
- **Ali Forney Center** overnight drop-in (321 West 125th Street, New York, NY 10027) will operate as usual. Please begin lining up at 7 PM each night, as it runs on a first-come first-serve basis.

Sheltered Housing Locations Impact on Operations:

For those who are staying in sheltered locations – such as transitional housing programs – **please communicate with staff on-site at your location for up-to-date information on Coronavirus impact on operations**. We do not receive information from individual programs on access hours and guidelines/protocols for serving folks in the midst of the viral outbreak.

What we do know is that, per DHS, HASA, and DV communication, **all clients showing flu-like symptoms must report to staff, who will proceed according to the flow chart** (see below) that sheltered locations have received.



Utility Providers Shut-offs Suspended:

As you may be aware, utility (water, gas and power) providers have suspended shut-offs and service suspensions during the COVID-19 pandemic. Please see below for more detailed information.

Water

- DEP has taken the proactive actions of suspending water service shut-offs and shutdowns for:
- Failure to comply with Cross Connection
- Orders to Cease and desist due to non-compliance

- Note: Routine shutdowns due to emergencies, construction and repair will continue as normal. At construction and repair sites that have scheduled shutdowns, notifications are made to residents the day before and a phone number is provided for information

Gas & Power

- National Grid will be conducting business as usual; however, they have prioritized the range of emergency to non-essential work based on established Business Continuity Plans. As of 3/13/2020, shut-offs related to collections will be curtailed.
- Con Edison is suspending temporarily any electric and gas service shutoffs involving customers having payment difficulties. Any service terminations will proceed for reasons of safety, such as a gas leak.
- PSEG Long Island is temporarily suspending shut-offs of electric service to residential customers for non-payment. This policy is effective immediately.

Read the full statements issued by utility providers below:

- [Con Ed](#)
- [National Grid](#)
- [PSEG](#)