

COVID-19 Resource Guide for Hetrick-Martin Members & HMHS Students

Immigrants and public charge

On March 13, 2020, USCIS posted an alert clarifying that seeking or using medical treatment or preventive healthcare services related to COVID-19 will NOT be considered under the public charge rule, even if the services are Medicaid-funded.

Anyone who needs help during the COVID-19 crisis should seek care without fear, regardless of immigration status or ability to pay for health services. If you are experiencing MILD symptoms STAY HOME FOR THREE TO FOUR DAYS. IF SYMPTOMS PERSIST OR INTENSIFY AND YOU NEED HELP GETTING MEDICAL CARE, call [311](tel:311) and [get connected to a doctor today.](#)

Medical Services for Youth Options for Healthcare:

- HMI members who are already enrolled patients at **HOTT/Callen-Lorde Community Health Center** or **HEAT Clinic (Dr. Birnbaum)** should continue to access care at those clinics but should call ahead for information from those providers, as they are moving to a phone screen model for current patients.
 - *For current patients, their schedule for urgent symptoms or other in-person care will be from Monday – Friday, from 9:00 AM – 3:00 PM at their 18th Street location **only**.*
 - *Not currently accepting new clients.*
 - *Service changes will be posted at: <https://callen-lorde.org/covid-19-related-service-changes/>*
 - ***Callen Lorde pharmacy IS OPEN.***
- HMI members and HMHS students can also access medical care (free, regardless of age) with our partner, the **UNITAS – St. Mark’s Place Institute**, a

clinic with medical and mental health services. If you require medication refill or have a medical issue that requires immediate attention other than emergency concerns, please contact:

- Johanna Bos, LCSW at 917-822-1468
 - She will obtain the information and documentation needed to facilitate services at Unitas Clinic and is available to personally escort anyone who would like that support.
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- From the **AIDS Institute**: Do not go to the Emergency Room for PEP during the COVID-19 crisis. Call your doctor, contact a PEP provider near you from the [AIDS Institute Provider Directory](#), or call the PEP hotline: NYC residents: (844) 373-7692 or NYS residents outside of NYC: (844) 737-4669

 - And here are **AIDS Info's** [guidelines](#) for those living with HIV during the global pandemic.

Insurance Services Options for Healthcare:

- To enroll in **Medicaid**, please contact Spencer Olson (solson@hmi.org). All applications and renewals are being processed remotely. Spencer will schedule a phone call with you to walk through the referral form so that the navigation team at The Center can process requests.

- The **NY State of Health** and **New York State Department of Financial Services** announce a special enrollment period for uninsured New Yorkers. The enrollment period is opening between March 16 and April 15, 2020. Please find more information [here](#).

- NYS is waiving the 7-day waiting period for **Unemployment Insurance benefits** for people who are out of work due to Coronavirus (COVID-19) closures and quarantines.
 - Visit: <https://labor.ny.gov/unemploymentassistance.shtm>

- **The Uninsured Care Programs** provide access to free health care for New York State residents who are uninsured or underinsured. If you live in New York State; have no health insurance, or have health insurance but need help with the out-of-pocket costs; and your household income in 2019 is less than \$62,450 for a single person, \$84,550 for a couple, or \$106,650 for a household of three; you may be eligible for help.
 - Slight adjustment in the operating hours of their hotline effective 3/18/20. At that time and for the near future, the hotline will open at 9:00 AM. It will continue to remain open until 5:00 PM.
 - 1-800-542-2437 or 1-844-682-4058, Monday through Friday.

NYS Uninsured Care Programs (ADAP/UCP)

In response to the potential impact of COVID-19 (Coronavirus) on New York State's Uninsured Care Programs' participants, NYSDOH have revised their policy on expanded access to prescription medications. Effective 3/13/20, the UCP has increased the limit to a **90-day supply of prescription medications** and will continue to allow for early refills. Please contact the Uninsured Care Programs Pharmacy Intervention hotline at 1-800-732-9503, option #1, if you are having difficulties filling a prescription. The hotline is open Monday - Friday 8:00AM - 5:00PM.

If you have questions related to the NYS Uninsured Care Program/ADAP services, please contact the Uninsured Care Programs hotline at 1-800-542-2437 or 1-844-682-4058.