Drop-In Space Options for In-Person Resources:

- **Safe Horizon** drop-in is running on limited services and hours of operations:
  - Uptown – 12 to 3 PM (209 West 125th Street, New York, NY 10027)
    - OPEN 12 – 4 PM, Monday – Tuesday & Thursday – Sunday.
    - CLOSED Wednesday.
    - New intakes for minors only (under 18yo).
    - Limited on-site services: meals to go, pantry, laundry drop-off/pick-up, showers, clothing, emergency baby supplies, syringe exchange, Narcan distribution and harm reduction supplies.
    - (212) 695-2220
  - LES – 1 to 5 PM (33 Essex Street, New York, NY 10002)
    - OPEN 1 – 5 PM, Monday – Tuesday & Thursday – Friday.
    - CLOSED Wednesday, Saturday, and Sunday.
    - Intakes limited to 2 per day for 18+, no restriction for minors (under 18yo).
    - Limited on-site services: meals to go, pantry, laundry drop-off/pick-up, showers, clothing, emergency baby supplies, syringe exchange, Narcan distribution and harm reduction supplies.
    - (646) 602-6404

- **Ali Forney Center** – CLOSED TEMPORARILY

- **The Door** – CLOSED TEMPORARILY / FOOD AVAILABLE
  - Closed at least until March 23, 2020. They encourage everyone to stay safe and calm, and to stay in touch for updates.
  - Current clients should contact their case managers for more information.
  - Food supplies will be available from 12 – 3 PM March 23rd through March 27th at their housing site, The Lee, located at 133 Pitt Street.
- **Safe Horizon**, for 14-24yo in need of meals, basic case management, clothing
  - 10:00 AM – 6:00 PM, Monday – Tuesday and Thursday – Sunday
  - 209 West 125th Street, New York, NY 10027 (212) 695-2220

- **St. Lukes Art & Acceptance - CLOSED TEMPORARILY**

- **New Alternatives – LGBTQ** (410 W. 40th St., New York, NY 10018)
  - Mon: 3:30 – 8:00 PM Case Management
  - Tuesday – Thursday & Saturday: Closed
  - Friday: 11:30 AM – 8:00 PM Case Management
  - Sunday: 5:30 – 7:00 PM Dinner To-Go

- **GEMS – CSEC – CLOSED TEMPORARILY**
  - Current clients should contact their case managers for more information.

- **SCO Family of Services** (774 Rockaway Avenue, Brooklyn, NY 11212)
  - Overnight services are suspended.
  - OPEN to youth 9:00 AM – 9:00 PM daily only for essential services: food, shower, case management.
  - Screen assessments for CLI will happen at the door.
  - **Call (718) 685-3850**

- **Cardinal McCloskey Community Services** (333 E 149th Street, Bronx, NY)
  - Only open overnight from 8 PM – 8 AM daily.
  - Call for over-the-phone support and/or more information
    - (718) 993-5495

- **Sheltering Arms/Safe Space Jamaica** (89-74 162nd St., 3rd Floor)
  - Open 24 hours a day, 7 days a week
  - Call (718) 526-2400 ext. 2077
o On-site services for 14-24yo: laundry, clothing, meals, showers, basic case management.

o Youth with access to housing/shelter are encourage to stay inside and not come to the drop-in.

- **Sheltering Arms/Safe Space Far Rockaway** (1600 Central Avenue)
  o CLOSED TEMPORARILY

- **Project Hospitality** (27 Port Richmond Avenue, Staten Island, NY)
  o Open 24 hours, 7 days a week
  o Please call (646) 961-9225
  o On site services for 14-24yo: laundry, clothing, meals, showers, basic case management.
  o No new intakes due to staff shortage.

**Emergency Shelter Options for Emergency Housing:**

- **Streetwork Project** overnight emergency shelter remains open and is operating as usual; currently accepting intakes. Contact May-Ling Ben with any questions you may have (mben@hmi.org).

- **Ali Forney Center** overnight drop-in (321 West 125th Street, New York, NY 10027) will operate as usual. Please begin lining up at 7 PM each night, as it runs on a first-come first-serve basis.

**Sheltered Housing Locations Impact on Operations:**

For those who are staying in sheltered locations – such as transitional housing programs – please communicate with staff on-site at your location for up-to-date information on Coronavirus impact on operations. We do not receive information from individual programs on access hours and guidelines/protocols for serving folks in the midst of the viral outbreak.
What we do know is that, per DHS, HASA, and DV communication, **all clients showing flu-like symptoms must report to staff, who will proceed according to the flow chart** (see below) that sheltered locations have received.

---

**Utility Providers Shut-offs Suspended:**

As you may be aware, utility (water, gas and power) providers have suspended shut-offs and service suspensions during the COVID-19 pandemic. Please see below for more detailed information.

**Water**
• DEP has taken the proactive actions of suspending water service shut-offs and shutdowns for:
  • Failure to comply with Cross Connection
  • Orders to Cease and desist due to non-compliance
    o Note: Routine shutdowns due to emergencies, construction and repair will continue as normal. At construction and repair sites that have scheduled shutdowns, notifications are made to residents the day before and a phone number is provided for information

Gas & Power

• National Grid will be conducting business as usual; however, they have prioritized the range of emergency to non-essential work based on established Business Continuity Plans. As of 3/13/2020, shut-offs related to collections will be curtailed.
• Con Edison is suspending temporarily any electric and gas service shutoffs involving customers having payment difficulties. Any service terminations will proceed for reasons of safety, such as a gas leak.
• PSEG Long Island is temporarily suspending shut-offs of electric service to residential customers for non-payment. This policy is effective immediately.

Read the full statements issued by utility providers below:

• Con Ed
• National Grid
• PSEG